

An Introduction on behalf of the Chief Constable and Chair of the Police Authority

Both Cleveland Police and the Cleveland Police Authority are committed to the effective and proper surveying of individuals, families and communities from across Cleveland to understand the effectiveness of policing services that are provided and the context of neighbourhood problems that communities face.

As part of the ambition to promote greater confidence in the work of local police forces, neighbourhood survey data information is invaluable in understanding opinion, issues and challenges at the local level. Cleveland Police is encouraged by many of the findings of the pilot Neighbourhood Survey that was conducted during April 2009 which points to a view that communities are not unduly paralysed by the fear of crime and feel, in general terms, safe in their local areas.

Community knowledge of the make up of local policing teams has improved significantly from previous surveys although clearly there is further work to do around the personal presence and 'visibility' of Cleveland Police personnel within the community.

Both the quality of, and level of contact with Cleveland Police is positive in terms of those who were 'very or fairly satisfied' with their contact with the Force and perceptions of crime and anti social behaviour in communities is generally quite low.

The national measure of public confidence in the police and Local Authorities to tackle local issues effectively is marginally reduced when compared with other surveys but the level of overall confidence in the police locally is higher.

Cleveland Police and the Cleveland Police Authority are committed to undertake further, more detailed surveys which will make use of 'face to face' or telephone interviews. The results of these surveys, together with the April 2009 data, will be made readily available to our communities through a range of mediums including the internet and published material.



Sean Price BSc (Hons) MSt (Cantab)
Chief Constable



Councillor Dave McLuckie
Chair of Police Authority

Hartlepool District Findings for 'North'

This briefing sheet provides a summary of the findings from the latest 'Neighbourhood Survey' which took place in April 2009. The survey was conducted amongst a randomly selected group of residents who responded to a postal questionnaire.

Living in the Local Area

Community Cohesion

	North	H'pool District	Cleveland Area
• People who feel 'very' or 'fairly' strongly connected to their local area	80.4%	81.1%	81.0%
• People who 'strongly agree' or 'tend to agree' that their local area is a close-knit neighbourhood	44.8%	42.9%	43.2%
• People who 'strongly agree' or 'tend to agree' that people in their local area are willing to help their neighbours	65.2%	64.1%	66.2%

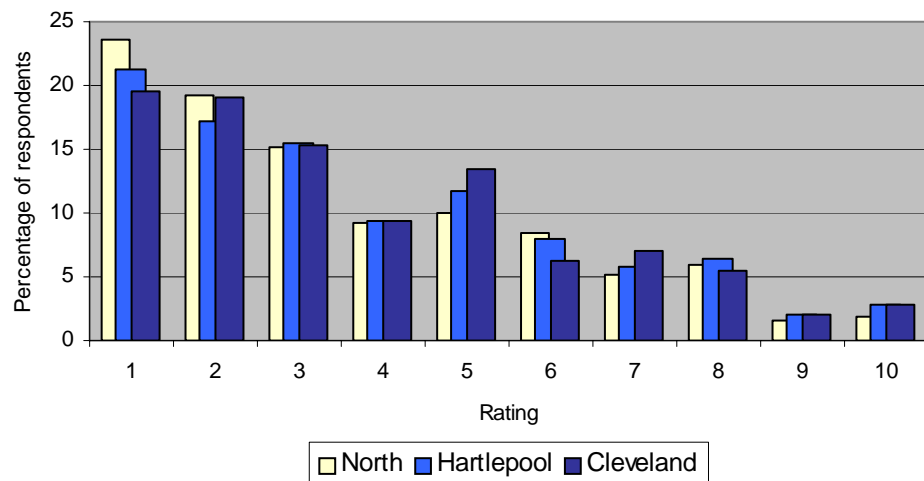
Feelings of Safety

	North	H'pool District	Cleveland Area
• People who feel 'very' or 'fairly' safe when walking alone in their local area during the day	90.9%	90.7%	91.0%
• People who feel 'very' or 'fairly' safe when walking alone in their local area after dark	61.9%	59.9%	53.9%
• People who feel 'very' or 'fairly' safe when alone in their home at night	90.1%	86.4%	84.1%

Fear of Crime

	North	H'pool District	Cleveland Area
People who are 'very' or 'fairly' worried about			
• Having their house or property broken into	54.2%	54.2%	54.7%
• Having their vehicle stolen or broken into	59.8%	57.5%	57.1%
• Having their house, vehicle or any other property damaged	56.2%	57.2%	58.6%
• Being physically assaulted	29.0%	33.7%	33.3%
• Being robbed or mugged	34.6%	38.4%	36.4%

How much is your quality of life affected by fear of crime on a scale of 1 to 10, where 1 is no effect and 10 is total effect?

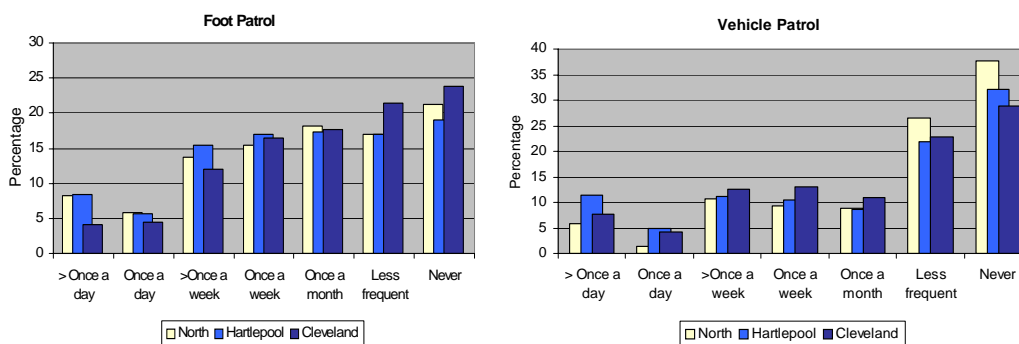


Police in the Local Area

Knowledge of local police

	North	H'pool District	Cleveland Area
• People who are aware of local policing teams	67.3%	67.8%	65.6%
• People who know how to contact their local policing team, either by phone, email, at a local station or by other means.	61.0%	62.7%	63.8%
• People who know who a member of their local policing team, either by name, sight or in another way.	25.3%	24.4%	22.2%

Perceived frequency of patrol by local policing team



Information from local policing teams

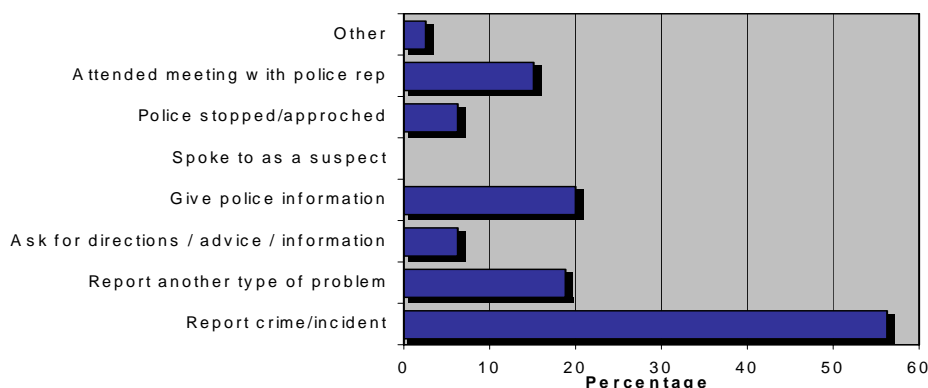
	North	H'pool District	Cleveland Area
• People who feel they are 'very well' or 'fairly well' informed about the way their local area is policed	19.2%	24.2%	23.0%
• People in this neighbourhood would like to receive information about: <ul style="list-style-type: none"> - Contact names and numbers - Police presence on the streets - Crime rates, statistics and hotspots - General information, updates and newsletters 			
• People in this neighbourhood would prefer to receive this information via <ul style="list-style-type: none"> - Community newspaper - Flyers - Articles in local newspapers 			

Contact with the Police

Contact with the police (in the last 12 months)

	North	H'pool District	Cleveland Area
• People who have had contact with police on one occasion	14.5%	15.7%	17.7%
• People who have had contact with police on more than one occasion	18.4%	18.5%	17.8%
• People who have not had contact with the police	67.2%	65.8%	64.5%

Reasons for Contact with the Police in the last 12 months



Satisfaction with contact

	North	H'pool District	Cleveland Area
<ul style="list-style-type: none"> People who are 'very' or 'fairly' satisfied with their most recent contact with the police 	73.4%	68.7%	67.0%

Local Problems and Policing Priorities

Anti Social Behaviour

	North	H'pool District	Cleveland Area
(*British Crime Survey comparator performance indicators)			
<ul style="list-style-type: none"> *People who perceive anti social behaviour to be a 'very big' or 'fairly big' problem in their local area 	11.6%	12.1%	14.4%
<ul style="list-style-type: none"> *People who perceive drunk/rowdy behaviour to be a 'very big' or 'fairly big' problem in their local area 	16.1%	18.8%	22.9%
<ul style="list-style-type: none"> *People who perceive drug dealing and use to be a 'very big' or 'fairly big' problem in their local area 	23.4%	23.6%	26.8%
<ul style="list-style-type: none"> People who believe there is a 'lot' or a 'bit' more anti social behaviour in this area compared to two years ago 	28.2%	28.6%	32.7%

Other crimes

	North	H'pool District	Cleveland Area
<ul style="list-style-type: none"> People who perceive burglary to be a 'very big' or 'fairly big' problem in their local area 	6.3%	7.3%	9.3%
<ul style="list-style-type: none"> People who perceive vehicle crime to be a 'very big' or 'fairly big' problem in their local area 	17.3%	15.5%	18.2%
<ul style="list-style-type: none"> People who perceive knife crime to be a 'very big' or 'fairly big' problem in their local area 	5.4%	3.9%	5.0%
<ul style="list-style-type: none"> People who believe there is a 'lot' or a 'bit' more crime in this area compared to two years ago 	24.2%	22.7%	25.6%

Policing Priorities in this area

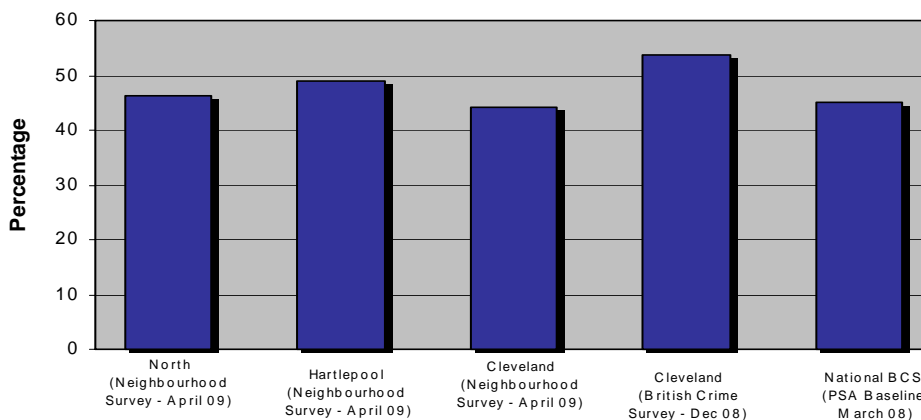
- People in this area have identified their top three priorities as:
 - Rubbish or litter lying around
 - Teenagers hanging around on the streets
 - Motoring offences e.g. speeding

Perceptions and confidence in the police

Perceptions of the police	North	H'pool District	Cleveland Area
People who feel the police in this area:			
• Treat everyone fairly, regardless of who they are	68.9%	67.5%	66.4%
• Can be relied on to deal with minor crime	52.0%	50.3%	45.8%
• Understand the issues that affect this community	50.5%	54.5%	53.3%
• Can be relied on to be there when you need them	54.3%	49.4%	44.5%
• Treat you with respect if you have contact with them for any reason	76.5%	77.2%	76.4%
• Represent good value for money	58.7%	55.3%	48.5%
• Would listen to you if you had a concern about local policing	60.1%	61.9%	60.0%
• Meet the expectations of the public	50.5%	48.1%	41.5%
Confidence in the police			
<i>(*British Crime Survey comparator performance indicators)</i>			
• *People who think the police and local council seek people's views about the crime and anti social behaviour issues that matter in this area	41.9%	47.4%	43.6%
• *People who think the police and local council are dealing with the crime and anti social behaviour issue that matter in this area	46.4%	49.1%	44.2%
• People who have confidence in the local police	64.6%	62.2%	58.0%
• People who rate the relationship between themselves and the police in this as 'good' or 'excellent'.	56.9%	59.5%	54.2%
• People who think the police in this area are doing a 'good' or 'excellent' job	55.1%	56.4%	52.9%

The National Confidence Measure

Percentage of people who think the police and local council are dealing with the crime and anti social behaviour issue that matter in this area



This document has been produced by Corporate Planning & Performance

Additional findings from the neighbourhood survey are available on request