

An Introduction on behalf of the Chief Constable and Chair of the Police Authority

Both Cleveland Police and the Cleveland Police Authority are committed to the effective and proper surveying of individuals, families and communities from across Cleveland to understand the effectiveness of policing services that are provided and the context of neighbourhood problems that communities face.

As part of the ambition to promote greater confidence in the work of local police forces, neighbourhood survey data information is invaluable in understanding opinion, issues and challenges at the local level. Cleveland Police is encouraged by many of the findings of the pilot Neighbourhood Survey that was conducted during April 2009 which points to a view that communities are not unduly paralysed by the fear of crime and feel, in general terms, safe in their local areas.

Community knowledge of the make up of local policing teams has improved significantly from previous surveys although clearly there is further work to do around the personal presence and 'visibility' of Cleveland Police personnel within the community.

Both the quality of, and level of contact with Cleveland Police is positive in terms of those who were 'very or fairly satisfied' with their contact with the Force and perceptions of crime and anti social behaviour in communities is generally quite low.

The national measure of public confidence in the police and Local Authorities to tackle local issues effectively is marginally reduced when compared with other surveys but the level of overall confidence in the police locally is higher.

Cleveland Police and the Cleveland Police Authority are committed to undertake further, more detailed surveys which will make use of 'face to face' or telephone interviews. The results of these surveys, together with the April 2009 data, will be made readily available to our communities through a range of mediums including the internet and published material.



Sean Price BSc (Hons) MSt (Cantab)
Chief Constable



Councillor Dave McLuckie
Chair of Police Authority

Summary of findings from East Cleveland in R & C District

This briefing sheet provides a summary of the findings from the latest 'Neighbourhood Survey' which took place in April 2009. The survey was conducted amongst a randomly selected group of residents who responded to a postal questionnaire.

Living in the Local Area

Community Cohesion

	East C'land	R & C District	Cleveland Area
• People who feel 'very' or 'fairly' strongly connected to their local area	88.0%	85.6%	81.0%
• People who 'strongly agree' or 'tend to agree' that their local area is a close-knit neighbourhood	54.7%	48.0%	43.2%
• People who 'strongly agree' or 'tend to agree' that people in their local area are willing to help their neighbours	73.8%	68.8%	66.2%

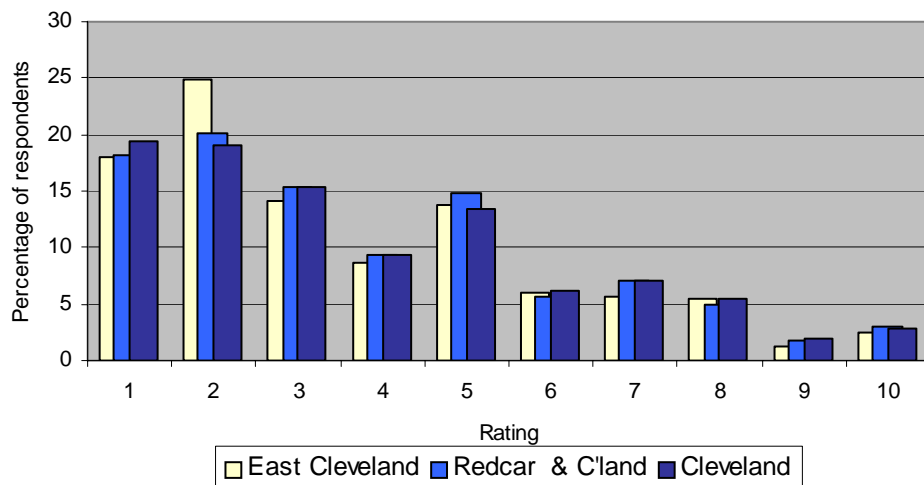
Feelings of Safety

	East C'land	R & C District	Cleveland Area
• People who feel 'very' or 'fairly' safe when walking alone in their local area during the day	94.4%	93.3%	91.0%
• People who feel 'very' or 'fairly' safe when walking alone in their local area after dark	58.7%	54.1%	53.9%
• People who feel 'very' or 'fairly' safe when alone in their home at night	85.0%	83.6%	84.1%

Fear of Crime

	East C'land	R & C District	Cleveland Area
People who are 'very' or 'fairly' worried about			
• Having their house or property broken into	50.9%	54.4%	54.7%
• Having their vehicle stolen or broken into	54.4%	55.7%	57.1%
• Having their house, vehicle or any other property damaged	54.5%	58.8%	58.6%
• Being physically assaulted	31.0%	33.3%	33.3%
• Being robbed or mugged	29.3%	35.0%	36.4%

How much is your quality of life affected by fear of crime on a scale of 1 to 10, where 1 is no effect and 10 is total effect?

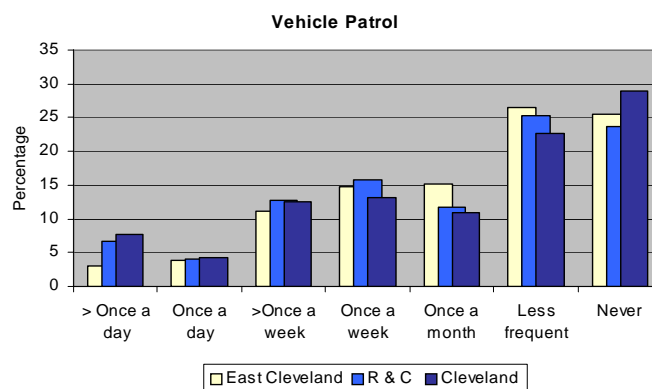
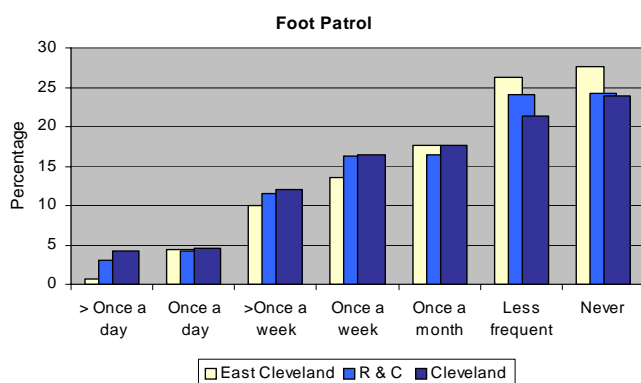


Police in the Local Area

Knowledge of local police

	East C'land	R & C District	Cleveland Area
• People who are aware of local policing teams	72.8%	69%	65.6%
• People who know how to contact their local policing team, either by phone, email, at a local station or by other means.	64.3%	65.1%	63.8%
• People who know who a member of their local policing team, either by name, sight or in another way.	28.4%	25.5%	22.2%

Perceived frequency of patrol by local policing team



Information from local policing teams

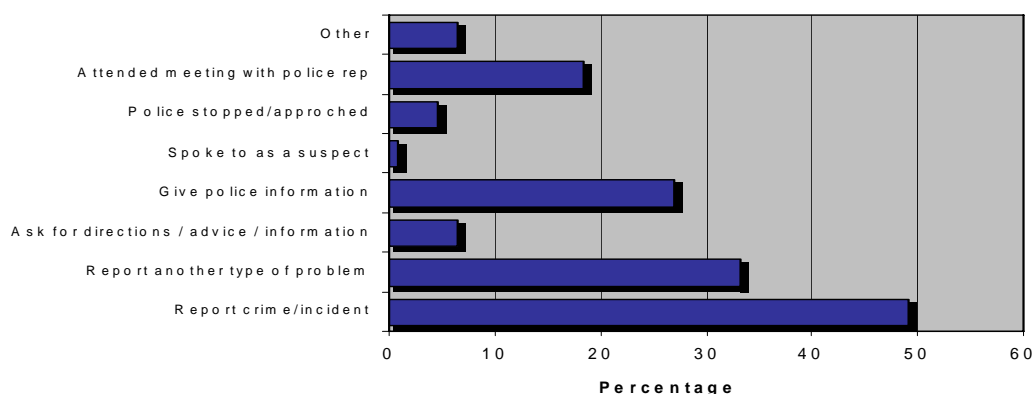
	East C'land	R & C District	Cleveland Area
• People who feel they are 'very well' or 'fairly well' informed about the way their local area is policed	24.0%	22.8%	23.0%
• People in this neighbourhood would like to receive information about: <ul style="list-style-type: none"> - Police presence on the streets - Contact names and numbers - General information, updates & newsletters - How problems are being dealt with 			
• People in this neighbourhood would prefer to receive this information via <ul style="list-style-type: none"> - Community newspaper - Flyers - Articles in local newspaper 			

Contact with the Police

Victims of Crime

	East C'land	R & C District	Cleveland Area
• People who have had contact with police on one occasion	18.0%	20.3%	17.7%
• People who have had contact with police on more than one occasion	19.3%	21.1%	17.8%
• People who have not had contact with the police	62.7%	58.5%	64.5%

Reasons for Contact with the Police in the last 12 months



Satisfaction with contact

	East C'land	R & C District	Cleveland Area
<ul style="list-style-type: none"> People who are 'very' or 'fairly' satisfied with their most recent contact with the police 	71.3%	67.9%	67.0%

Local Problems and Policing Priorities

Anti Social Behaviour

	East C'land	R & C District	Cleveland Area
(*British Crime Survey comparator performance indicators)			
<ul style="list-style-type: none"> *People who perceive anti social behaviour to be a 'very big' or 'fairly big' problem in their local area 	14.6%	17.2%	14.4%
<ul style="list-style-type: none"> *People who perceive drunk/rowdy behaviour to be a 'very big' or 'fairly big' problem in their local area 	25.1%	27.2%	22.9%
<ul style="list-style-type: none"> *People who perceive drug dealing and use to be a 'very big' or 'fairly big' problem in their local area 	30.8%	29.3%	26.8%
<ul style="list-style-type: none"> People who believe there is a 'lot' or a 'bit' more anti social behaviour in this area compared to two years ago 	36.2%	36.8%	32.7%

Other crimes

	East C'land	R & C District	Cleveland Area
<ul style="list-style-type: none"> People who perceive burglary to be a 'very big' or 'fairly big' problem in their local area 	7.1%	11%	9.3%
<ul style="list-style-type: none"> People who perceive vehicle crime to be a 'very big' or 'fairly big' problem in their local area 	13.8%	20.7%	18.2%
<ul style="list-style-type: none"> People who perceive knife crime to be a 'very big' or 'fairly big' problem in their local area 	3.1%	6.3%	5.0%
<ul style="list-style-type: none"> People who believe there is a 'lot' or a 'bit' more crime in this area compared to two years ago 	28.6%	29.3%	25.6%

Policing Priorities in this area

- People in this area have identified their top three priorities as:
 - Teenagers hanging around on the streets.
 - Rubbish or litter lying around.
 - Motoring offences e.g. speeding.

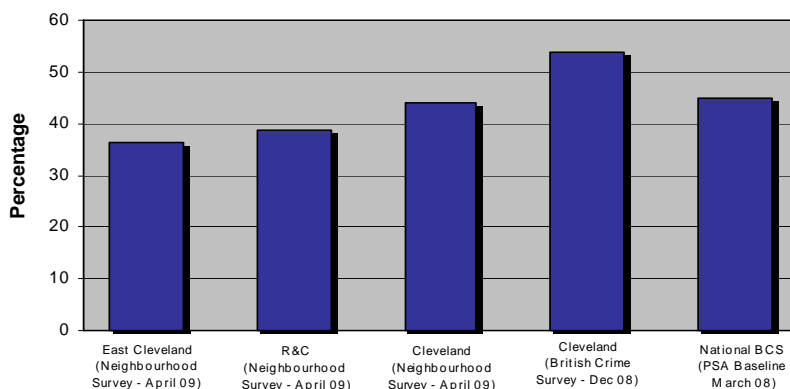
Perceptions and confidence in the police

Perceptions of the police	East C'land	R & C District	Cleveland Area
People who feel the police in this area:			
• Treat everyone fairly, regardless of who they are	66.0%	65.8%	66.4%
• Can be relied on to deal with minor crime	40.6%	43.3%	45.8%
• Understand the issues that affect this community	49.6%	51.9%	53.3%
• Can be relied on to be there when you need them	37.4%	42.1%	44.5%
• Treat you with respect if you have contact with them for any reason	72.5%	75.4%	76.4%
• Represent good value for money	37.2%	42.8%	48.5%
• Would listen to you if you had a concern about local policing	56.8%	58.7%	60.0%
• Meet the expectations of the public	36.9%	37.4%	41.5%

Confidence in the police	East C'land	R & C District	Cleveland Area
<i>(*British Crime Survey comparator performance indicators)</i>			
• *People who think the police and local council seek people's views about the crime and anti social behaviour issues that matter in this area	38.5%	38.1%	43.6%
• *People who think the police and local council are dealing with the crime and anti social behaviour issue that matter in this area	36.6%	38.9%	44.2%
• People who have confidence in the local police	53.8%	53.8%	58.0%
• People who rate the relationship between themselves and the police in this as 'good' or 'excellent'.	50.7%	49.6%	54.2%
• People who think the police in this area are doing a 'good' or 'excellent' job	49.8%	49.8%	52.9%

The National Confidence Measure

Percentage of people who think the police and local council are dealing With the crime and anti social behaviour issue that matter in this area



This document has been produced by Corporate Planning & Performance

Additional findings from the Neighbourhood Survey are available on request