

Cleveland Police Equality report 2017

Victim Satisfaction Survey

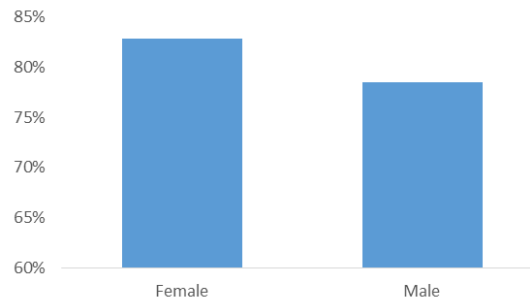
Includes burglary, vehicle, violent, and hate crimes victims

Gender

Description Female victims are more satisfied with the service provided by the police (83%) than males (79%).

Charts

Satisfaction



Table

Gender	Respondents	% satisfied
Female	630	83%
Male	908	79%

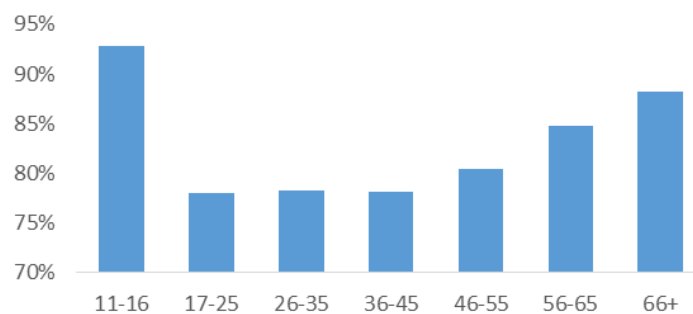
Age

Description

Victims aged 16 are the most likely to be satisfied but this is based upon a small number of responses. Higher proportions of the victims in the older age categories are satisfied, 88% of 66+ year olds and 85% of 56-65 year olds. Those victims who did not want to give their age had the lowest satisfaction but this is based upon a small number of responses.

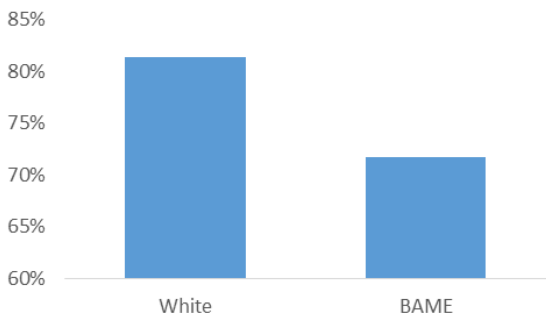
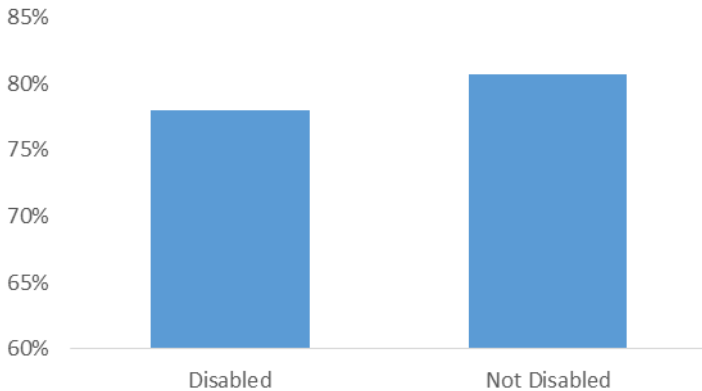
Charts

Satisfaction



Table

Age	Respondents	% satisfied
16	14	93%
17-25	255	78%
26-35	349	78%
36-45	284	78%
46-55	276	80%
56-65	217	85%
66+	136	88%
Unknown	7	29%
Total	1538	80%

Ethnicity																										
Description	A larger proportion of White victims are satisfied (81%), than BAME victims (72%). The difference in satisfaction levels between White and BAME victims is particularly large in regards to the actions taken (78% and 64%) and ease of contact (94% and 87%). A smaller proportion of hate crime victims are satisfied (62%) than the victims of other crime types (82%), this is impacting the BAME satisfaction levels.																									
Charts	Satisfaction  <table><tr><th>Ethnicity</th><th>% satisfied</th></tr><tr><td>White</td><td>81%</td></tr><tr><td>BAME</td><td>72%</td></tr></table>		Ethnicity	% satisfied	White	81%	BAME	72%																		
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Disability																										
Description	There is no significant difference between the satisfaction levels of disabled victims and not disabled victims.																									
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Data refers to the survey responses given in the 12 months **January to December 2017**.